




# COMMENSAL RODENT IDENTIFICATION



	NORWAY RAT	ROOF RAT	HOUSE MOUSE
APPEARANCE	Blunt nose, small eyes & ears, thick body	Pointy nose, large eyes & ears, tail longer than body	Pointy nose, large eyes & ears
HABITS	Typically resides in burrows but may nest in basements and walls if the population grows. Forages up to 400 feet for food, is a decent climber, a good swimmer, and is primarily active at night.	Typically nests in the upper parts of buildings and also in trees outdoors. Forages up to 400 feet for food, rarely burrows, is an excellent climber, and is most active at night.	Typically nests close to food sources but can forage over 30 feet. Nibbles small amounts from various feeding spots and is most active at night.
DISEASES & TRANSMISSION	Leptospirosis (Urine) Hantavirus (Droppings and saliva) Salmonellosis (Fecal and oral) Rat bite fever (Bites and urine) Murine typhus (Fleas on rats) Hemorrhagic fever (Fleas on rats)	Leptospirosis (Urine) Hantavirus (Droppings and saliva) Salmonellosis (Fecal and oral) Bubonic Plague (Fleas on rats)	Leptospirosis (Urine) Hantavirus (Droppings and saliva) Salmonellosis (Fecal and oral) Rat bite fever (Bites and urine) Lymphocytic Choriomeningitis (Urine, droppings, and saliva)
DROPPINGS			

## THE ABC DIFFERENCE

- **No Additional Charges for Covered Pest Call Backs:** Your satisfaction and safety are our top priorities or your money back, guaranteed!
- **Timely Response and Resolution:** We guarantee a 2-hour inquiry response time and will be on-site within 48 hours. We understand the urgency of pest issues and strive to address them promptly.
- **Dedicated Commercial Hotline:** Available to take your call 365 days a year for emergency pest control assistance.
- **Custom Service Frequency:** We offer customized service frequencies to fit your budget and create an effective pest elimination plan.
- **Key Account Manager:** You'll have a designated manager to address your specific needs and concerns, ensuring personalized and attentive services.
- **Customer Portal:** Access account balances, service schedules, and proposals. View profiles, report issues for quick resolution, and enjoy transparent billing and payment processes.