



## EliteCare Program

Customized Program for the Food & Pharma  
Regulated Industry





## Integrated Pest Management (IPM) Overview

Food processing, manufacturing, and distribution plants inherently face the risk of attracting pests due to the favorable conditions they offer—abundant food, water, and shelter. Maintaining a pest-free environment within these facilities is essential to mitigate the detrimental impact that pests can incur. The impact encompasses the spread of pathogens, product spoilage and waste, deterioration of critical areas, and incalculable damage to a brand's reputation.

The Food Safety Modernization Act of 2011 is shifting from a reactive approach to a proactive one through a process of scientifically grounded hazard analyses and a regimen of preventive controls.

IPM aligns with this proactive approach by focusing on the strategies of prevention, monitoring, and targeted treatments. At ABC Home & Commercial Services, we take pride in utilizing IPM principles to deliver customized, strategic solutions with our EliteCare Program which safeguards your brand and your work environment.



## The Law and You

Simply put, pest control is a regulatory requirement for the food and pharma industries. Under cGMP mandates, manufacturers, processors, and distributors are obligated to implement suitable actions that promote the prevention, timely identification, and management of pests in facilities and products. ABC Home & Commercial Services, believes in a collaborative approach to fulfill this mandate. Our IPM specialists establish client relationships based on open dialog and knowledge-sharing. We will address immediate pest issues while educating clients on resolving pest-conducive conditions, leading to sustainable results by eliminating root causes.

## The 6 Principles of IPM

### 1. Monitoring

- Regular site inspections and trapping to determine pest type and pressure

### 2. Record-Keeping

- Cataloging pest activity to establish trends and efficacy of corrective actions
- Documentation of control measures

### 3. Action Levels

- Establish practical thresholds for each pest type

### 4. Prevention

- Alert client to pest conducive conditions
- Educate client on how to exclude and discourage pests

### 5. Tactics

- Exclusion
- Sanitation
- Habitat modification
- Targeted treatment

### 6. Evaluation

- Regular re-evaluation of the IPM program in response to pest pressures, trends, and altering environments

# Providing Effective and Efficient Solutions

**By understanding why a pest is in your facility, we can design a holistic approach to eliminate it.**

## **Flies:**



Flies in a food facility are more than an annoyance; they can lead to regulatory non-compliance, audit failure, product waste, and most troublingly, they can act as vectors of pathogens responsible for diseases like dysentery, gastroenteritis, and salmonella. Given their ability to move between decaying substances where they breed, and food preparation areas, flies pose a tangible threat to health. Understanding the type of fly is key to achieving control. Large flies often enter as incidental invaders, whereas small flies are more likely to develop inside of the facility. Correctly identifying the fly species determines the proper course of action. Our ABC Home & Commercial Services IPM specialists will customize a program for the fly at-hand while working with you to understand and eliminate potential breeding sites to achieve safe, potent, and lasting management.

## **Rodents:**



Rats and mice, notorious for carrying an array of bacterial and viral pathogens, are the most commonly known cause of food adulteration by way of product consumption, contamination, damage, and deterioration of critical environments. The very nature of food processing and manufacturing plants, with food odors, warmth, and water, provides an ideal environment for commensal rodent success, with distribution centers and warehouses also being vulnerable due to multiple doors and high throughput. A rodent infestation can result in heavy losses, regulatory non-compliance, and audit failure. To counter this threat, ABC Home & Commercial Services offers a three-pronged IPM program of exclusion, interior trapping, and exterior baiting. Our IPM specialists will also work with you to identify the source of the problem and to recognize the resources that attract rodents to your facility in the first place. When utilizing a combined approach of reinforcing physical barriers to entry, trapping and baiting, and reducing access to critical resources, sustainable rodent control is possible.

## **Cockroach & Crawling Insects:**



Food processing and manufacturing facilities provide an optimal combination of warmth, moisture, sustenance, and numerous harborage points for cockroaches and other crawling insect infestations. Successful management begins with a comprehensive inspection and proper identification. Our IPM specialists will monitor and identify the problem pest then utilize targeted and appropriate treatments to gain control. ABC Home & Commercial services will work with you to identify and eliminate the source of the problem with the ultimate goal of preventing future occurrences.

### Stored Product & Textile Insect Control:



Stored product pests can have a significant economic impact on your bottom line due to product loss from direct feeding, contamination with insect frass, and quality deterioration with off-odors and flavors. In addition, there can be intangible losses from customer complaints and a carefully nurtured reputation can be damaged with one infestation. Therefore, the need to get ahead of a potential infestation is paramount. ABC Home and Commercial Services carefully monitors your susceptible products with a custom fit system of pheromones lures and traps, and at the first signs of an emerging issue can select a remediation method best suited to the environment and insect. These methods can include mating disruption, insect growth regulators, fogging, and fumigation. We can also assist with non-chemical means of control such as identifying infested product for removal, and sanitation and exclusion recommendations to rapidly curtail the potential for spread.

### Termites:



Subterranean termites are some of the most destructive pests of wood in the world. In Texas alone, they cause around \$500 million worth of damage to properties every year by attacking the cellulose in wood components of structures, causing them to become brittle and weak. Termite control is specialized work requiring knowledge in properly performing inspections, recognizing signs of activity, identifying the termite species, and applying the correct treatment. Rest assured that all of our IPM professionals have undergone extensive training and have been licensed by the State of Texas specifically for termite and wood-destroying insect control.

### Pest Bird Control:



A bird becomes a pest when it poses a threat to human or animal health or to the local ecology. They can also wreak economic damage to property, buildings, and crops. The most common pest birds around food processing facilities are pigeons, sparrows, and starlings. These species will often roost on or in structures and in doing so spread pathogens through the waste that they deposit and the nesting material they collect. Our IPM specialists can build and enact a program to exclude, repel, or remove these pest birds and the challenges they create.

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**Contact ABC Home & Commercial Services to ask about other services we offer to help keep your facility compliant with cGMP regulations.**



## EliteCare Program: From Grain to Train to Store to Table

### Accredited Professionals

ABC Home & Commercial Services boasts a team of licensed IPM specialists dedicated to servicing regulated industries, supported by a Quality and Training department. Accreditations include HACCP certification, personnel, Associate Certified Entomologists, registered sanitarians, and certified applicators with fumigation licenses. Our dedicated team of specialists have all undergone training in areas specific to the food industry so that our clients can rest-assured that their pest control professional is qualified and knowledgeable on current food safety and food-security requirements.

### Third Party Compliance

In this climate of increasing regulatory oversight, many food processors and distributors are turning to stringent, globally accepted third-party audit schemes as an endorsement that food safety standards are met. At ABC Home & Commercial Services, we understand the importance of that audit certification to your bottom line. Our extensively trained IPM specialists are well-versed in the standards set by the major third party audit schemes, such as British Retail Consortium (BRC), American Institute of Baking (AIB), Safe Quality Foods (SQF), Silliker, Food Safety System Certification 22000 (FSSC), and the National Sanitation Foundation (NSF).

In addition, our online e-log book maintains all required documentation in an audit-ready state. Access to dynamic pest trends and heat map capability instantly demonstrate efficacy of corrective actions, and the Report-A-Pest feature provides an immediate channel of communication.



### Full Service Capabilities

ABC Home & Commercial Services offers a comprehensive range of services to meet the increasing demands of the food industry, including but not limited to:

- Pest Identification & Prevention
- Insect Management
- Rodent Management & Exclusion
- Pest Bird Management
- Stored Product Pest Management
- Pheromone Monitoring
- Fumigations & Aerations
- Bio-remediation Services
- IPM Client Training
- Pre-Audit Inspections
- GMP Audits and Training
- Sanitation Inspections & Consultations

**We are also proud to offer our customers IPM & cGMP training as part of our audit-preparedness program!**

# The ABC Difference



## Electronic Remote Monitoring (ERM)

Technology is the future and there is no exception for pest control. ERM utilizes sensors installed inside of rodent traps to send alerts in real-time to the IPM specialists when activity is detected. Having real-time data directs the IPM specialists where to focus their efforts and allows them to analyze what is happening simultaneously at their customer's facility to understand root cause. ERM sensors are durable and can function in a range of hot and cold conditions and are especially beneficial in hard-to-reach areas where rodents tend to harbor. This technology offers efficiency, timely insights, and allows the IPM specialists to be more responsive to their customers' needs.

## ABC GreenCare

The GreenCare program offered by ABC Home & Commercial Services is an excellent choice for those who are looking for an eco-centric approach to pest control. By prioritizing environmentally considerate and sustainable methods, such as IPM, preventative measures, and natural alternatives to chemical pesticides, our GreenCare program helps minimize the impact on ecosystems, human health, and non-target pest species, while effectively controlling pests through eco-conscious practices.

## Family Owned, Local Experts, and Community Commitment

Our heritage as a family-owned business since 1949 is not just a testament to our longevity but a hallmark of our commitment to personalized care and trust. Being locally operated and the largest independently operated pest control company in Texas, we offer the unparalleled advantage of swift, direct, and personal responses to pest concerns, circumventing the bureaucratic red tape often associated with national corporations. Our roots run deep within the community, and we take pride in our Anteater Advocate Program, a purpose-driven initiative that allows us to give back to the communities that have embraced us. Our investment in local welfare epitomizes our ethos: we don't just service communities, we are an integral part of them. This is the "ABC Difference"—where heritage, commitment, and community converge to create a service experience that's truly unique.

[GoAnteater.com](http://GoAnteater.com)



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